

Five convenient reasons to use the patient portal

Giving patients a great experience is something Village Health Partners strives for. We work hard to provide patients with the most convenient care!

One of the ways we do this is through the secure Patient Portal, which enables patients to communicate with their provider easily, safely, and securely and keep track of all aspects of their health care.

Here are some of our favorite Patient Portal features that we think you will love.

1) Quickly access your medical records

Did you get a referral and forget where you were supposed to go? Do you want to see your most recent lab results? View this information, access your previous medical records, prescription lists and more through your Patient Portal account.

2) Message your doctor

If you have a question or need medication refill, you can ask your provider through the messaging feature of the Patient Portal. Your provider will receive your message directly and will respond quickly.

3) Schedule your next appointment online

Send us your preferred date and time, and we will set some time aside with your provider.

4) Telehealth visits

Did you know you can have a visit with your doctor from the comfort of your house? If you qualify for a telehealth visit, you can have a virtual, video appointment with a Village Health Partners provider on your phone, computer or tablet through the Patient Portal. Check out more information about telehealth visits [here](#).

5) Online Bill Pay

You can now keep track of statements and pay your bill through your patient portal! Just log in, then click on “my account” then “current statement” to find your bill.

BONUS: There’s an app for that

If you’re more likely to log in on your phone than on your computer, then you can access all of the same features from your smartphone! When you download the Healow app, you’ll have the same capabilities – like requesting an appointment and checking your records – at your fingertips! Download the Healow app, and use the following practice code to get started: **GJIAD**.

Do you need help setting up your Patient Portal account? [Click here](#) to send us your information, or call (972)599-9600 to speak with a friendly Village Health Partners team member!